

	WBL Competency 2: Communication Skills Outcome 2.3 – Address all issues in communication (To be evidenced twice. You only need to choose two of evidence can be provided for each example if required.)
Probate Practice Rights Outcome	Evidence Guidance: To meet this Outcome you will need to show that you have addressed a number of issues in communication, in a matter you have dealt with. This could be a number of separate issues over various communications or a number of issues within one piece of communication. Within your logbook sheet you should explain how you have addressed the issues, referring to any relevant law or procedure. You should attach evidence of your communication (e.g. an email or a letter to a client or professional). Examples of the types of evidence you can provide, which could also meet the Practice Rights Learning Outcome are listed below.
SE3 – Drafting LO2: Wills Draft and complete wills and ancillary documents	 Include evidence of preparing and amending as required documents relating to the preparation of wills to include (but not restricted to): Covering letters to clients Letters to others ancillary to will preparation such as medical practitioners, accountants and other professionals
SE3 – Drafting LO3: Administration of Estates Draft and complete documents required in the administration of an estate	 Include evidence of preparing and amending as required documents in the administration of an estate to include (but not restricted to): Letters to asset holders and documents necessary to realise assets Letters to personal representatives and trustees, beneficiaries, creditors and others
SE4 – Managing Probate Activities LO2: Demonstrate an ability to assemble all materials relevant to the matter in hand, in accordance with its requirements	 Include evidence of addressing issues by conducting the following activities: Commission reports, valuations and other information from experts such as agents and valuers